

Dear Patients and Families,

We hope this letter finds you and your family happy and healthy. Communities everywhere look forward to the return of typical routines and recreational activities, while being mindful of the new healthcare climate. As your orthodontist, my priority continues to be providing all of my patients with the highest level of care while ensuring the safety of the patient, their families and the staff. In accordance with recommendations set forth by the U.S. Centers for Disease Control and Prevention (CDC), additional steps will be implemented once the office reopens. Once a reopening date has been established, we will post it on our website, [www.verduciortho.com](http://www.verduciortho.com), so please check it regularly.

While infection control processes have always been a top priority for the safety of all patients at every visit, the current healthcare atmosphere brings new processes that you'll see in effect upon reopening. New steps to help protect patients and staff are among the following:

- Prior to all appointments, a [COVID- 19 Patient Disclosures Form](#) will need to be completed, dated, and brought to every appointment in order to provide patient treatment. The form can be found at [www.verduciortho.com](http://www.verduciortho.com) in the *Patient Info* section, under *Patient Forms*.
- All patients should have their temperature taken at home, prior to their appointment. If a patient's temperature is 100.4 F or higher, please call the office at 609-689-9292 to reschedule the appointment.
- Patients need to brush their teeth thoroughly and rinse with Listerine or Peroxyl to eliminate "germs" at home, prior to their appointment. The patient "brushing station" at the office will not be available until further notice.
- In accordance with social distancing practices, we ask that you call the office (609-689-9292) from the parking lot upon arrival for appointments. A staff member will provide further instruction over the phone as to when the patient should enter the office. We ask that caregivers remain in their car for the duration of the appointment.
- Everyone entering the office is required to wear a face mask.
- Seating in the waiting room has been reduced to allow for social distancing between patients.
- In an effort to limit physical contact with various surfaces, we ask that patients use the restroom at home, prior to appointments. The office restroom will be available if needed.
- Upon arrival for each appointment, patients will hand in completed [Covid-19 Patient Disclosures Form](#), followed by a temperature scan and hand sanitation.
- Payments may continue to be made by mail to our office. Upon reopening, payments may be sent in with patients at their appointment or continue to be mailed.
- Since patient caregivers will not be in the office, any additional appointments that need to be scheduled can be made by calling the office at 609-689-9292.
- Once the patient has been dismissed to their vehicle following the appointment, a family member is welcome to enter the office to speak with Dr. Verduci regarding the patient's treatment and answer any questions. As always, he can also be reached at the office 609-689-9292.

In the coming months we will be offering appointment reminders and confirmations via texting messaging. If you are interested in receiving appointment reminders and confirmations through mobile text messaging, please fill out the bottom portion of this page and have the patient return it to the office at their next appointment.

We look forward to welcoming all of our patients back to the office once we are permitted to reopen. In the meanwhile, we are here to answer questions, address concerns and handle **orthodontic emergencies**, so please do not hesitate to call the office at 609-689-9292. Thank you for your continued support.

Sincerely,

Massimo V. Verduci, D.M.D., M.S., L.L.C



**Appointment Reminders and Confirmations via Text. Please provide the following information to sign up.**

**Patients(s) Name:** \_\_\_\_\_  
\_\_\_\_\_

**Parent Name and Mobile Number to Receive Appointment Reminders/Confirmation**

**Text:** \_\_\_\_\_  
\_\_\_\_\_